

## Quality Street® 'March Favourites promotion' – Win a personalised 1KG Quality Street tin

### Abridged Terms and Conditions

1. UK & ROI. 18+. Max 1 entry / email address, 1 win / household. Closes at 23:59 on 14/03/2021 T&Cs apply.

### Full Terms and Conditions

2. These Terms and Conditions (the Terms and Conditions) prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the Terms and Conditions and by entering this promotion all participants will be deemed to have accepted and be bound by the Terms and Conditions. Please retain a copy for your information.

The Promoter takes data protection seriously. By entering in this promotion, you confirm that you have read the [Privacy Policy](#), and agree to these Terms and Conditions of the promotion. By submitting any information required as part of their participation into the promotion, participants agree to their information being held and processed in accordance with the General Data Protection Regulation (GDPR) and Data Protection Act 2018.

### The Promotion:

3. Open to legal residents of United Kingdom (England, Scotland, Wales and Northern Ireland) and ROI aged 18 years or over, excluding employees and the immediate families of the Promoter, affiliated companies, agents or anyone else professionally connected with this promotion.
4. Internet and email access required. A valid email subscription to Nestle and/or Quality Street is required.
5. No purchase necessary.
6. The entrant entering the promotion must be the owner of the email account used to enter.
7. Any entries received from invalid or email accounts that are not subscribed to the Nestle / Quality Street mailing list will not be entered.

### Promotional Period:

8. This promotion opens at 17:00 on 5<sup>th</sup> March 2021 and closes at 23:59 on 14<sup>th</sup> March 2021.
9. Any entries received outside of these times will not be included.

## To Enter:

10. Open the promotional email, click on the button in the email that states, 'CLICK TO ENTER'. If instructions are followed correctly, users will be presented with a 'thank you for entering' message on the [qualitystreet.co.uk](http://qualitystreet.co.uk) website. Users struggling to enter can email: [Social.Media@uk.nestle.com](mailto:Social.Media@uk.nestle.com) and our team will assist you with your query.
11. Maximum one entry per registered email address during the promotional period.
12. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries, entries by macros or other automated means (including systems which can be programmed to enter), and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant's entries into the promotion in a way that is not consistent with the spirit of the promotion, that entrant's entries will be disqualified and any prize award will be void.
13. Moderation: All entries will be strictly monitored by the Promoter. The Promoter and their agents reserve the right to reject any entries for any reason in their sole discretion and the Promoter will reject entries which, in the reasonable opinion of the Promoter:
  - a. contains any content that is offensive or could reflect negatively on the name, reputation, or goodwill of the Promoter or any brand partner;
  - b. Includes trademarks, logos, or copyrighted material not owned by the entrant or used without the right holder's prior written permission (including famous names, company names, etc.);
  - c. defames, misrepresents, or insults other people or companies, including, but not limited to the Promoter (including its partners); and
  - d. Promotes any political agenda.
  - e. is deemed to be distasteful, degrading or will in any way cause offence
  - f. Contains images of third parties who have not expressly consented to feature in promotion

## The Prize:

14. There is 1 prize available of a personalised 1KG Quality Street tin. The confirmed winner will be able to personalise their tin lid within the set restraints along with choosing which favourites the tin will be filled with. (A mix of 1 – 6 favourites or the full 12). The prize is non-transferable or exchangeable.
15. Maximum of nine (9) personalised characters per tin lid.
16. Chosen words to be added to the QUALITY STREET tin lid must not contain trademarks owned by others, nor advertise or promote any brand or product of any kind, nor contain copyrighted names or words owned by others without permission.

17. In the event of unforeseen circumstances, the Promoter reserves the right to substitute the prize for an alternative of equal or greater value.
18. Please allow up to 28 days for delivery of the prize from the date of winner acceptance.
19. The Promoter cannot be held responsible for any third-party products or services.

**Winner Selection & Notification / fulfilment:**

20. 1 winner will be selected at random by an independently audited computer programme from all valid entries received by the closing date.
21. There is a maximum of one (1) win per registered email address.
22. The Winner will be contacted via email to the email address used for entry within 72 hours of being chosen and will be required to respond with acceptance of the prize within 2 days of initial contact. Inaccurate information may result in the prize being forfeited. In the event any winner does not respond to communications within the 2 days of initial contact, the Promoter reserves the right to disqualify the winner and allocate that prize to an alternative winner selected at the same time as the original.
23. On completion of the validation process, the prize will be sent by special delivery post or courier, via a tracked and signed for service, within 28 days of confirmation of the winner's address.

**GENERAL:**

24. Anyone, who in the Promoter's absolute discretion, is acting in a manner that undermines the operation and integrity of the promotion or in any way which gives an unfair advantage will be disqualified and any persons seeking to use such information gained will be disqualified.
25. Limitations of liability: insofar as permitted by law, the Promoter does not assume any responsibility for:
  - A) Any faulty, incorrect, failed or erroneous electronic data transmissions;
  - B) Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computer or provider utilised in any aspect of this promotion;
  - C) entries lost, damaged or delayed. Proof of sending will not be accepted as proof of receipt
  - D) Inaccessibility or unavailability of the internet or any website/social media site or any combination thereof.
26. If for any reason the promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the

right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the promotion or invalidate any affected entries but will endeavour to minimize the effect to entrants in order to avoid undue disappointment.

27. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, such as a change to a venue or an alteration or cancellation of an event, the Promoter will not be liable for any failure to perform or delay in performing its obligation.
28. By entering the promotion the entrant agrees that the Promoter may contact them to ask whether they want to participate in publicity relating to the promotion.
29. The Promoter cannot accept any responsibility for any damage, loss or injury suffered by any entrant entering the promotion or as a result of accepting any prize. Nothing shall exclude the Promoter's liability for death or personal injury as a result of its negligence.
30. By entering this promotion, all participants will be deemed to have accepted and be bound by these Terms and Conditions.
31. Subject to the Promoter's [Privacy Policy](#), the winners surname and county will be made available on request from 5<sup>th</sup> April 2021 for a minimum of three months, by sending an email titled 'Quality Street® 'March Favourites ECRM promotion' to: [consumer.services@uk.nestle.com](mailto:consumer.services@uk.nestle.com). If any winner objects to their information being published, then they can contact the Promoter by emailing [UKI.Dataprotection@uk.nestle.com](mailto:UKI.Dataprotection@uk.nestle.com).
32. The Promoter shall have sole and final determination as to which entries are genuine and therefore eligible to take part in this promotion. The Promoter's decision is final, and no correspondence will be entered into.
33. If any provisions of these Terms & Conditions are judged to be invalid, illegal or otherwise unenforceable, then its shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
34. The promotion and these Terms & Conditions are governed by English law and their interpretation and application shall be subject to the exclusive jurisdiction of the courts of England and Wales.
35. **Data Protection:** The Promoter will only use the personal details supplied for the administration of the promotion and the auditing of the entries where necessary and for no other purpose, unless we have your consent/you have opted-in to receive future marketing communications. The surname and county of the verified winner will be made available as set out in Clause 25 above and the winner can object to this by emailing [UKI.Dataprotection@uk.nestle.com](mailto:UKI.Dataprotection@uk.nestle.com). Otherwise, your personal details will at all times be kept confidential and in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 as applicable. To see the Promoter's Privacy Policy visit: [www.nestle.co.uk/privacypolicy](http://www.nestle.co.uk/privacypolicy). You can request access to your personal data, have any inaccuracies rectified or request deletion of personal data by sending an email to

[UKI.Dataprotection@uk.nestle.com](mailto:UKI.Dataprotection@uk.nestle.com). By participating in the promotion, you agree to the use of your personal data as described here. You can withdraw your consent at any time. For the purpose of the promotion, requests to delete personal data can only be actioned after the promotion has concluded.

**Promoter:** Nestlé UK Ltd, Nestlé Confectionery (UK), York, YO91 1XY