

NESCAFÉ® Dolce Gusto® x Quality Street® Instagram/ X/META Promotion

INSTAGRAM:

'Tis the season for Coffee & what better way to spend a winter's evening than with this prize!

For your chance to WIN a NESCAFÉ® Dolce Gusto® coffee machine & pods bundle AND a QUALITY STREET® tin & cracker full of just the Coffee Cremes to share with your loved ones this Christmas. Simply....

- ☼ FOLLOW @dolcegustouk & @qualitystreetuki
- ☼ LIKE this post
- ☼ COMMENT below letting us know what a special winter's evening looks like to you...

Good luck!

**T&Cs apply. UK, IoM & CI, 18+. The winners will be drawn at random and announced on this promotional post within 3 working days and will need to contact us via a Direct Message. Opens at 09:00 on 02.12.23 and closes at 23:59 on 07.12.23. 3 prizes available to be won. Each prize consists of: A tin of Quality Street (full of limited edition Coffee Crème ONLY), Quality Street Christmas Cracker, a NESCAFÉ® Dolce Gusto® Genio S Touch Grey Machine, and 3 boxes of pods. Image is for illustrative purposes only and individual items may vary. See full T&Cs link in our bio."

META:

'Tis the season for Coffee & what better way to spend a winter's evening than with this prize!

For your chance to WIN a NESCAFÉ® Dolce Gusto® coffee machine & pods bundle AND a QUALITY STREET® tin & cracker full of just the Coffee Cremes to share with your loved ones this Christmas. Simply....

- ☼ LIKE this post
- ☼ Make sure you're following @NESCAFÉ Dolce Gusto UK & Ireland and @Quality Street
- ☼ COMMENT below letting us know what a special winter's evening looks like to you...

Good luck!

*T&Cs apply. UK, IoM & CI, 18+. The winners will be drawn at random and announced on this promotional post within 3 working days and will need to contact us via a Direct Message. Opens at 09:00 on 02.12.23 and closes at 23:59 on 07.12.23. 3 prizes available to be won. Each prize consists of: A tin of Quality Street (full of limited edition Coffee Crème ONLY), Quality Street Coffee Crème Christmas Cracker, a NESCAFÉ® Dolce Gusto® Genio S Touch Grey Machine, and 3 boxes of pods. Image is for illustrative purposes only and individual items may vary.

X:

For your chance to WIN the ultimate NESCAFÉ® Dolce Gusto® AND Quality Street® Coffee Crème bundle to share with loved ones this Christmas, simply:

- ☼ Follow @dolcegustouk & @qualitystreetuk
- ☼ Repost this post

*T&Cs apply. UK, IoM & CI, 18+.

Full Terms and Conditions

These Terms and Conditions (the Terms and Conditions) prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry instructions are deemed to form part of the Terms and Conditions and by entering this promotion all participants will be deemed to have accepted and be bound by the Terms and Conditions. Participants should retain a copy for their information.

The Promoter takes data protection seriously. By entering in this promotion, participants confirm that they have read the [Privacy Policy](#), and agree to these Terms and Conditions of the promotion. By submitting any information required as part of their participation into the promotion, participants agree to their information being held and processed in accordance with the General Data Protection Regulation (GDPR) and Data Protection Act 2018.

The Promotion:

1. The promotion is open to UK (England, Scotland, Wales and Northern Ireland), Isle of Man, and Channel Island residents aged 18+ only and excludes employees and the immediate families of Nestlé UK Ltd ("the Promoter"), its affiliated companies, agents or anyone professionally connected to the promotion.
2. Internet access required.
3. No purchase necessary; however, a valid Instagram/META/X account and access to the internet are required. Participants who do not have an Instagram/META/X account, will need to create one in order to participate. Please see www.instagram.com, www.meta.com, or www.twitter.com for more details. All entries will be subject to the Terms of Service for Instagram, META and X which are available online at www.instagram.com, www.meta.com and www.twitter.com.
4. The entrant entering the promotion must be the owner of the Instagram/META/X account used.
5. Any entries received from private accounts will not be entered due to privacy restrictions. To enter from a private account participants must amend their account settings to a public account in order for the entry to be accepted. The account must remain public during the promotion and for a few days after the end of the promotion to be contacted in the event of the participant being a winner.

Promotional Period:

6. This promotion opens at 09:00 on 02.12.23 and closes at 23:59 on 07.12.23.
7. Any entries received outside of these times and dates will not be included.

How to enter:

8. To enter, participants must:

INSTAGRAM: FOLLOW the @dolcegustouk and @qualitystreetuki pages, LIKE & COMMENT on the promotional post telling us what a special winter's evening looks like to you.

META: Like the NESCAFÉ Dolce Gusto UK & Ireland and Quality Street pages, and LIKE & COMMENT on the promotional post telling us what a special winter's evening looks like to you.

X: FOLLOW the @dolcegustouk and @qualitystreetuk accounts, and REPOST the promotional post.

8. Maximum one entry per person (maximum of 1 entry in total) throughout the duration of the promotional period.
9. Entries will be pooled in to one prize draw regardless of brand account used to enter.
10. Entries (bulk or otherwise) made from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries, entries by macros or other automated means (including systems which can be programmed to enter), and entries which do not satisfy the requirements of these Terms and Conditions in full will be disqualified and will not be counted. If it becomes apparent that an entrant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using identities other than their own or any other automated means in order to increase that entrant's entries into the promotion in a way that is not consistent with the spirit of the promotion, that entrant's entries will be disqualified and any prize award will be void.
11. By participating entrants understand and agree to their comments being publicly displayed on the @dolcegustouk official UK Instagram page. Such entries may be attributed to the original entrant using their name as provided with their entry, or as shown on their Instagram account.

Comments must not infringe the copyright or other intellectual property rights of any third party. The Promoter reserves the right to remove any comments it deems to be:

- i. Violent, negative or/and discriminative of any ethnic, racial, gender, religious, professional or age group, or be profane or obscene;
- ii. Promote or be about the use of illegal drugs, tobacco, firearms/weapons, any activities that may appear unsafe or dangerous, or any particular political agenda or message;
- iii. Be offensive or be about hate;
- iv. Defame, misrepresent or contain negative remarks about the Promoter or its products, other people, products or companies;
- v. Contain trademarks owned by others or advertise or promote any brand or product of any kind, without permission;
- vi. Contain copyrighted materials owned by others (including photographs, sculptures, paintings and other works of art or images published on or in websites, television, movies or other media or musical "samples") without permission;
- vii. Contain materials embodying the names, likenesses, photographs, or other indicia identifying any person, living or dead, other than the participant, without permission;

viii. Communicate messages or images inconsistent with the positive images and/or goodwill to which the Promoter wishes to associate;

a. ix. Depict, and cannot itself be in, violation of any law.

12. The Promoter and their agents reserve the right, but not the obligation, to monitor and review the content submitted, and to remove or refuse to take forward as an entry any content submitted that the Promoter does not deem, in its sole discretion, to be appropriate, or which the Promoter deems to violate any of these Terms and Conditions. The Promoter reserves the right to report any content violations to the appropriate authorities.

Prize:

9. There are three (3) prizes to win in total. Each prize consists of a tin of Quality Street (full of limited edition Coffee Crème ONLY) 813g, Quality Street Christmas Cracker 352g, a NESCAFÉ® Dolce Gusto® Genio S Touch Machine, and three (3) boxes of pods (Latte Macchiato 16pc, Americano Intenso 16pc, and Flat White 16pc).

10. The winners must be 18 years+.

11. The prize is non-transferable or exchangeable.

12. No cash alternative. In the event of unforeseen circumstances, the Promoter reserves the right to substitute the prize for an alternative of equal or greater value.

13. Please allow up to 28 days for delivery of the prize from the date of winner acceptance.

14. The Promoter cannot be held responsible for any third-party products or services.

15. Images used are for illustrative purposes only.

Winner selection & Notifications

16. There will be three (3) winners selected at random by an independently audited computer programme from all valid entries received by the closing date.

17. There is a maximum of one (1) win per household.

18. The winners will be contacted via a comment under their original entry on Instagram, META or X within three (3) standard working days and will be required to respond via direct message on Instagram, META or X to give certain information plus acceptance of the prize within 3 days of initial contact. Inaccurate information may result in the prize being forfeited. In the event a winner does not respond to communications within the 3 days of initial contact, the Promoter reserves the right to forfeit and withhold the prize from this potential winner and allocate that prize to an alternative winner selected at the same time as the original.

19. On completion of the validation process, a member of the Nestlé Customer Service team will be in touch via email to arrange delivery of the prize.

General:

20. Anyone, who in the Promoter's absolute discretion, is acting in a manner that undermines the operation and integrity of the promotion or in any way which gives an unfair advantage will be disqualified and any persons seeking to use such information gained will be disqualified.
21. Limitations of liability: insofar as permitted by law, the Promoter does not assume any responsibility for:
 - a. Any faulty, incorrect, failed or erroneous electronic data transmissions;
 - b. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computer or provider utilised in any aspect of this promotion;
 - c. entries lost, damaged or delayed. Proof of sending will not be accepted as proof of receipt
 - d. Inaccessibility or unavailability of the internet or any website/social media site or any combination thereof.
22. If for any reason the promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right (subject to any written directions given under applicable law) to disqualify any individual who tampers with the entry process and to cancel, terminate, modify or suspend the promotion or invalidate any affected entries but will endeavour to minimize the effect to entrants in order to avoid undue disappointment.
23. If an act, omission, event, or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, such as a change to a venue or an alteration or cancellation of an event, the Promoter will not be liable for any failure to perform or delay in performing its obligation.
24. By taking part in the promotion the prize winner(s) agree that the Promoter may contact them to ask for their consent as to whether they want to participate in reasonable marketing activities and publicity relating to the promotion. Such publicity may include, without limitation, the entrants' name and/or if consent given, image or statements made by entrants concerning the promotion and/or prize obtained as part of the promotion. The winner(s) are not obliged to agree to any request.
24. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the prizes, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

25. This promotion is in no way sponsored, endorsed, or administered by, or associated with Instagram/META/X. The entrant accepts/understands that they are providing their information to the Promoter and that Instagram/META/X has no liability for any element of this promotion.
26. By entering this promotion, all participants will be deemed to have accepted and be bound by these Terms and Conditions.
27. Subject to the Promoter's Privacy Policy, the winners surnames and counties will be made available on request from for a minimum of three months, by sending an email titled 'Social media promotion – 'NDG and Quality Street Bundle' to: consumer.services@uk.nestle.com. When contacting this email address, your request will be actioned in line with Nestlé's Privacy Policy (www.nestle.co.uk/privacypolicy). The Promoter reserves the right to refuse any or all such requests. If the winner objects to their information being published, then they can contact the Promoter by emailing UKI.Dataprotection@uk.nestle.com. The Promoter nevertheless will disclose the information to the Advertising Standards Authority if required to do so.
28. The Promoter shall have sole and final determination as to which entries are genuine and therefore eligible to take part in this promotion. The Promoter's decision is final and binding.
29. If any provisions of these Terms and Conditions are judged to be invalid, illegal, or otherwise unenforceable, then its shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.
30. The promotion and these Terms and Conditions will be governed by the laws of the participating country but any disputes as to the meaning of these Terms and Conditions will be subject to the exclusive jurisdiction of the participant's local courts.
31. Data Protection: The Promoter will only use the personal details supplied for the administration of the promotion and the auditing of the entries where necessary and for no other purpose, unless we have your consent/you have opted-in to receive future marketing communications. The surname and county of the verified winner(s) will be made available as set out in the clause above and the winner(s) can object to this by emailing UKI.Dataprotection@uk.nestle.com. Otherwise, your personal details will at all times be kept confidential and in accordance with the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 as applicable. To see the Promoter's Privacy Policy visit:

- www.nestle.co.uk/privacypolicy. You can request access to your personal data, have any inaccuracies rectified or request deletion of personal data by sending an email to UKI.Dataprotection@uk.nestle.com. By participating in the promotion, you agree to the use of your personal data as described here. You can withdraw your consent at any time. For the purpose of the promotion, requests to delete personal data can only be actioned after the promotion has concluded and the winner(s) accepted their prize. Any data obtained via this promotion will be deleted three (3) months after the promotion end date with the exception of the winner(s) and reserves whose data will be deleted after fulfilment of the prize.
32. The Promoter reserves the right at its sole and absolute discretion to immediately and permanently remove any comments or posts on its official Instagram page(s) that it deems to be distasteful, degrading or will in any way cause offence. Comments should not mention or tag another person except where the entrant has obtained express permission to publicly share that person's Instagram name. All entries must conform to Instagram guidelines and terms and conditions.
 33. The Promoter reserves the right to remove any entrant from the prize draw whose social media name or photo it deems to be offensive, or it believes may cause offence to other participants.
 34. Promoter reserves the right to verify the winner(s) and to refuse to award the prize or withdraw prize entitlement where there are reasonable grounds to believe there has been a breach of these Terms and Conditions, or any instructions forming part of this promotion's entry requirements, or otherwise where a participant has gained an unfair advantage in participating in the promotion or won using fraudulent means.
 35. Any person posting, or seen to be posting, comments to the @dolcegustouk or @qualitystreetuki social media pages, or elsewhere during the promotion that are considered bullying, spiteful or upsetting to other participants, fans of the brands, or directly aimed at the Promoter, will have their comments removed and will be disqualified from the promotion. The Promoter reserves the right to alert the relevant social media pages to any such behaviour, which may result in the person's account being frozen pending investigation.
 36. Privacy Policy - as the promotion is run using Instagram/META/X, their privacy policies will also apply. See above for the Promoter's Privacy policy.
 37. To ensure fairness and the integrity of the promotion to all participants, the Promoter will not enter into discussions regarding the running of this promotion via social media but will respond to questions via consumer.services@uk.nestle.com.

Promoter: Nestlé UK Ltd, Park House, Manor Royal, Crawley RH10 9AD